

**Minnieville Animal Hospital**  
Grooming Instruction & Release Sheet

**Date:** \_\_\_\_\_ **Phone:** \_\_\_\_\_  
**Owner:** \_\_\_\_\_ **Pet(s):** \_\_\_\_\_  
**Grooming Instructions:** \_\_\_\_\_

**Add-On:**

<b>*Medicated Shampoo(\$10):</b> {__}	
<b>Type:</b> _____	<b>*Teeth Brushing(\$10):</b> {__}
<b>*Specialty Shampoo/Conditioner(\$10):</b> {__}	<b>*Topical Flea Treatment(\$20):</b> {__}
<b>Type:</b> Conditioner {__} Deodorizing {__}	<b>*Handstripping(\$90/hr):</b> {__}
Hot Oil {__} Hypoallergenic {__}	<b>*Nail Polish(\$15):</b> {__}
Oatmeal {__} Whitening {__}	<b>Color:</b> _____

**Medical Conditions/Services:** For both your pet and our Groomer's safety, please let our Groomer know if your pet has any medical conditions: \_\_\_\_\_

**Average turnaround time:** 3-5 hours. **All pets will receive:** Capstar(\$6), Bow or Bandana and a spritz of Cologne.

**POLICIES & RELEASES:**

Minnieville Animal Hospital (MAH) reserves the right to refuse service for any reason. In order to receive services, MAH requires that all dogs have a current vaccination for Rabies, DHLPP & Bordatella, and all cats have a current vaccination for Rabies & DRC. Should any animal, while in the care of MAH, be found to have external parasites on them anywhere, MAH will treat the animal with a flea/Tick bath, at the expense of the owner of the animal. If an animal being groomed by MAH is found to be matted, MAH will make every attempt to contact the owner of the animal by phone. If the owner of the animal is unable to answer or respond within an hour of the first attempt to contact, MAH reserves the right to make a decision as to how to proceed with removing the mats without the discretion, and at the expense, of the owner of the animal. MAH takes all precautions necessary to ensure every animal's safety and comfort while in the care of MAH. However, working with animals can be unpredictable and occasional accidents may occur, especially when working with older animals, younger animals, animals with medical conditions (known or unknown), difficult to handle animals, and severely matted animals. MAH will contact the owner of the animal should any of the above services not able to be performed. MAH recognizes that not all animals behave well and MAH reserves the right to restrain, by any means necessary, any animal while in the care of MAH. MAH will do anything and everything in its power to prevent an accident from occurring and will inform the owner of any accidents should they occur. Should any animal, while in the care of MAH, become injured for any reason, the animal will be examined by the attending Veterinarian and treated, all treatment will be determined by the Veterinarian, all at the expense of the owner of the animal. MAH will not be held responsible for any accidents that might occur during grooming, including, but not limited to, clipper/razor burn, nicks, skin irritation, brush burn and any other accidents that can occur from the normal grooming process. MAH will not be held responsible for any injury or stressful effects that the grooming process may have upon elderly, unstable or difficult animals. MAH will not be held responsible for any pre-existing medical conditions (known or unknown) and health problems revealed or aggravated during the grooming process. Should any animal be left in the care of MAH for a period of 5 days or more with no contact from the owner, the animal will be considered abandoned and will be placed in a shelter or an adoptive home.

I, \_\_\_\_\_ hereby release MAH, it's employees, agents and any and all affiliates, from any and all liabilities associated with the grooming process. I give my authorization for any treatment that the attending Veterinarian deems necessary. I understand that MAH is NOT a 24 hour emergency hospital and that the hours of operation are 6:30am to 8:00pm Monday through Friday, and 8:00am to 3:00pm on Saturdays. MAH is closed on Sundays. I acknowledge that I have read, understood and accept all policies and all releases as stated above.

**Signature:** \_\_\_\_\_

I understand that I am NOT the owner of the animal(s) listed above. I attest that any instructions received by the Groomer are my interpretation of what the owner of the animal requested and that they are accurate to my knowledge. Should the owner of the animal have any issues with the grooming, due to misinformation of instructions, MAH will not be held responsible nor is MAH responsible for any regroom charges that occur from the grooming.

**Printed Name:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

(Should you be unwilling to sign, the owner of the animal must send a signed letter with grooming instructions on it.)

**Signature:** \_\_\_\_\_

### EXPLANATION OF SERVICES:

**Full Groom:** This is an all over, complete body, haircut.

Includes:\*Paw Pads shaved

\*Sanitary area trimmed

\*Ears plucked and wiped

\*Nails clipped and filed

\*Anal Glands released

\*Bath

\*Blow Dry

\*Haircut

**Bath & Brush:** Still 75% of a Full Groom, which is why the prices are only \$15-\$20 different. For owners wanting to grow coat, either from a shave down or just because, this is great for them to do on a regular basis or in between haircuts. This will help maintain the coat condition so it can stay mat free.

Includes:\*Paw Pads shaved

\*Sanitary area trimmed

\*Ears plucked and wiped

\*Nails clipped and filed

\*Anal Glands released

\*Bath

\*Blow Dry

\*Light Trimming on face, feet and fanny

**Additional Services:** Services not included in the original service that can be performed for an additional fee.

Specialty Shampoos(\$10): Oatmeal, Degreaser, Conditioner, Hot Oil, Flea Shampoo.

Medicated Shampoos(\$10): Shampoos recommended/supplied by a Veterinarian for skin and coat conditions.

Topical Flea Treatment(\$20): Applied after the grooming by the staff, at the owners request.

Teeth Brushing(\$10): Our toothpaste is enzymatic and poultry flavored, recommended by Minnieville AH Doctors.

Nail Polish(\$15): Colors may be limited. Please keep in mind that pets with long hair around their nails run the risk of getting nail polish in it.

HandStripping/Stripping(\$90/Hour): This is a specialty service provided for some breeds where the hair is pulled out by hand. This service will be asked for by the client and breeds that are hand stripped should be groomed every 2 - 3 weeks to maintain their look. The longer between appointments the more it will cost to strip the pet.

### Discounts:

Calendar Discount Program: Receive a 10% discount for booking a whole years worth of appointments every eight weeks or less.

-Not every appointment has to be a haircut. Pets can be professionally bathed, brushed and coat maintained in between haircuts.

-Appointments are flexible and can be canceled or moved as needed.

-Aids future planning for holidays and guarantees appointments during busy times.

-Keep your pets coat maintained and them looking and feeling great all year long.

-No joining fee.

-No cancellation fee.

-No rescheduling fee.

\*Clients will automatically be removed after 3 consecutive No Shows(\$35).\*

Military Discount: 10% off.

**Additional Fees:** Services that are rendered, at the discretion of Minnieville AH, for certain situations.

DeMatting(\$1.50/Minute \$22.50/15 Minutes \$90/Hour): Can also be an add on service. This is for very badly matted pets, not for one or two mats. If owners choose to have their pets shaved they will be the regular haircut price for their

size.

Fleas(\$6-\$20): All pets will receive a Capstar upon being dropped off(\$6). Any pet found having fleas will receive a flea bath(\$10). At the owner's request a topical flea treatment can be applied(\$20).

Tech Needed/Difficult Dog(\$10-\$20): Any pet that requires assistance from one or more vet techs.

Sedated Groom: There are different types of sedated grooms and some pets may react badly to certain types of sedatives. For more accurate information speak with the groomer or the doctor.

Sedated Grooming Pill(\$5-\$20): Injection(\$18-\$60): Full Sedation(\$95-\$105):

#### **Q & A:**

- 1) Puppy grooming? We DO NOT offer “puppy grooming” prices or packages. Puppies will be priced according to size, weight and groom type. Puppies require table training for their future groomings to know what is expected of them and will be trained during the groom. We request that first professional grooming sessions for puppies last a minimum of four hours due to the puppy possibly needing breaks or time to adjust to certain noises, smells and sensations. We move at the puppies pace not our own.
- 2) Why are the prices so high? Our prices are all inclusive. The only things not included in the price are specialty shampoos, flea and tick treatments and teeth brushing. Bows, bandanas, ear cleaning, nail filing and paw pad shaving are all included in the price. Other services, such as, trimming of feathers or flyaway and deshedding treatments are automatically included in some prices for certain breeds.
- 3) Hair Dye? We can do only simple dye jobs. Adding a little bit of color on ears, feet, head and tail or the whole body if requested by the owner. Owners will have to pay for the product as well as the groom. Simple dying is possible but large, multi colored dye jobs can take upwards , as those wild designs take upwards of 50 hours worth of time.
- 4) Why does it take so long? There are many variables in grooming and a majority are un controlled by us. We do everything we can to make grooming appointments timely, if you could please be patient with our groomer. We will do everything we can to accommodate certain situation but our groomer does everything themselves. They also groom multiple pets a day. If you have a time restrain please let us know at the time of drop off or when making the appointment so we may better accommodate.
- 5) Why do cats cost so much? Cats are not the most cooperative for grooming like most dogs. They have paper thin skin and sharp teeth with lots of bacteria in their saliva. A cat bite is more dangerous from a fully vaccinated cat than a dog and can cause serious health issues.